



SUCCESS ENABLEMENT

Get the Experience You Need to Deliver the Best Outcomes...Consistently

For over a decade the pace of new technology initiatives at utilities has been relentless and it's unlikely to change anytime soon. The number and increasing complexity of Grid Modernization projects, the reliance on new, and often unproven technology as well as the evolving customer and regulatory needs are introducing a new level of risk for utilities. Coupled with the demands of implementing so many projects at once, utilities have been left vulnerable to delays and cost overruns leaving some unable to meet the expectations defined in the initial business case.

BRIDGE understands utility organization, business process, and technology and how they work together to realize value for large, transformational programs. Our Success Enablement team leverages our deep utility experience in combination with our utility-specific program and project methodology and rigor to ensure our clients not only get the tactical support needed to run large, complex programs but also a strategic, value-added entity to drive the success of the initiative.

We help utilities:

- Reduce program risk and costs
- Realize and accelerate program benefits/value
- Better plan, manage and adapt to changes throughout the implementation cycle of large, complex programs
- Establish consistency and transparency across the organization
- Ensure compliance with regulatory and/or other reporting requirements

Enablement Services

PROGRAM ASSURANCE

- Health assessments
 - Pre-project
 - In-flight
- Project recovery
- Continuous program & value assurance

PORTFOLIO MANAGEMENT

- Portfolio planning
- Integrated scheduling and dependency management
- Financial planning
- Tool assessment and implementation

PROGRAM/ PROJECT MANAGEMENT

- Regulatory filing support
- Strategic & tactical planning
- Complex program and project delivery
- Program Management Office

20%

Get the visibility you need and turn hindsight into foresight

BRIDGE's Success Enablement team brings a unique, utility-specific approach to Program Assurance that helps utilities proactively identify roadblocks to their success at any phase of a project, from inception and implementation to program evaluation and maintenance.

Gain the confidence that you are implementing the right solution in the right way

Whether you are struggling with a technology vendor who doesn't understand the business' broader goals or a project team that doesn't have the right depth of experience, transparency can help build strong partnerships inside and outside the organization. BRIDGE's Program Assurance provides a framework to achieve that transparency, ensuring visibility into what is working and what could benefit from improvements.

- Review current or planned program documentation
- Examine program and related business objectives and ensure there is a benefits/performance management plan
- Assess project/program management processes
- Evaluate current project/program management with BRIDGE best practices to pinpoint gaps
- Identify areas of risk – assessed against BRIDGE/industry standards

UNDERSTAND CHALLENGES AND IDENTIFY OPPORTUNITIES FOR IMPROVEMENT

Opportunities are grouped by PMO functional area and characterized by impact and complexity to create a continuous improvement plan.

PMO Functional Areas

Program/ Project Governance	Financial Management	Reporting & Metrics Management	Integrated Scheduling & Resource Management
Risk & Issue Management	Document Governance & Compliance	Organizational Change Management	Benefits Planning & Realization

IMPACT

- **High:** Currently Impacting or posing significant risk
- **Medium:** Best practice but can function "as is" for now
- **Low:** Nice to have, no significant tangible benefit

COMPLEXITY

- **Easy:** Can be easily implemented, few stakeholders and minimal impact/communication
- **Medium:** Requires buy in from several stakeholders and some level of communication
- **Complex:** Requires significant stakeholders review/buy-in and/or significant change/training



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